

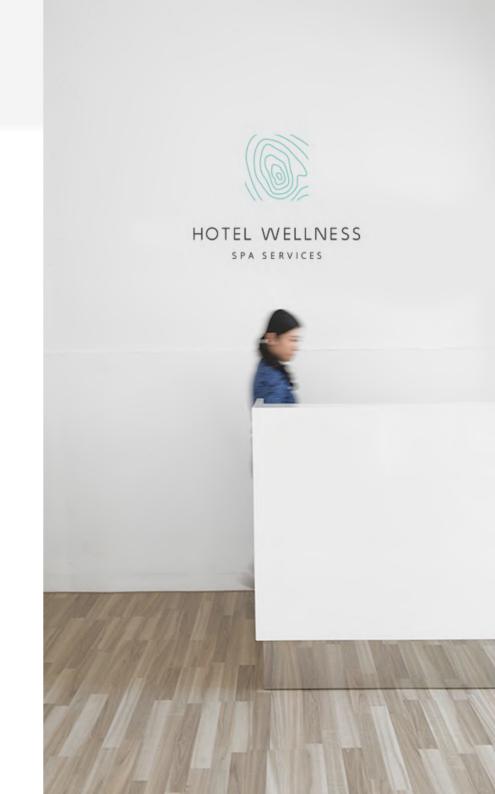
# HOTEL WELLNESS

SPA SERVICES

## **About Us**

The Hotel Wellness Spa Services Company is one of the leading providers that Greece has to offer, with over 60 wellness centers acting as beacons of excellence throughout the country.

Based in hotels around Greece, the teams that work with us, are committed to delivering truly exceptional service.



## What We Do

Operation & Management

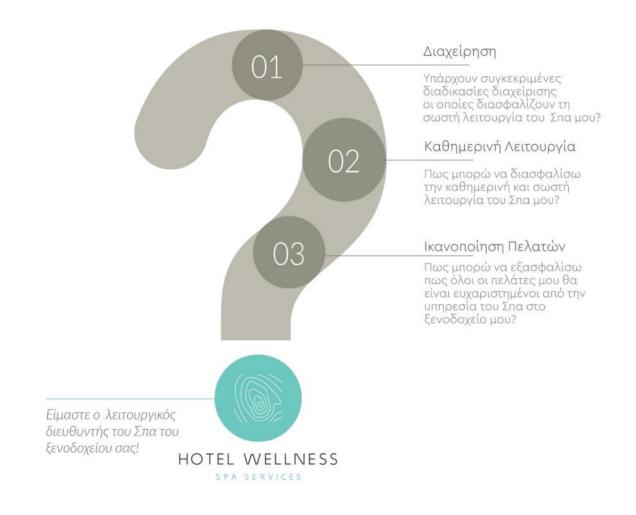
Consulting

Designing

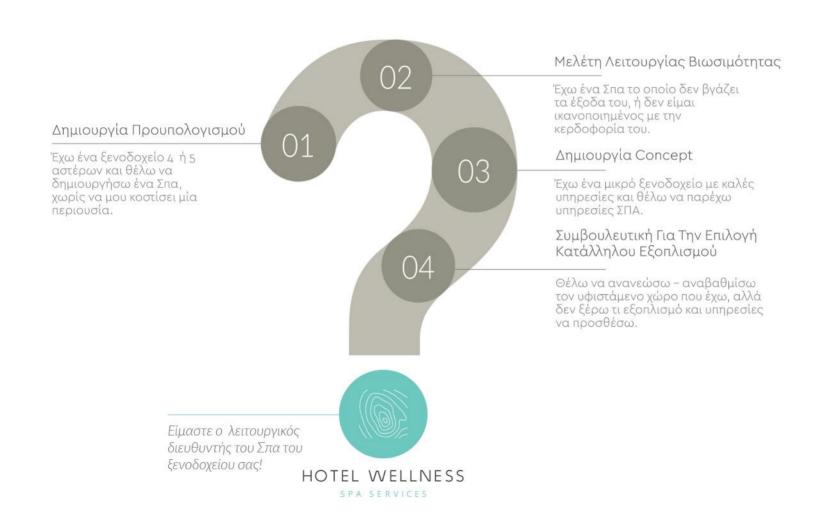
Recruiting



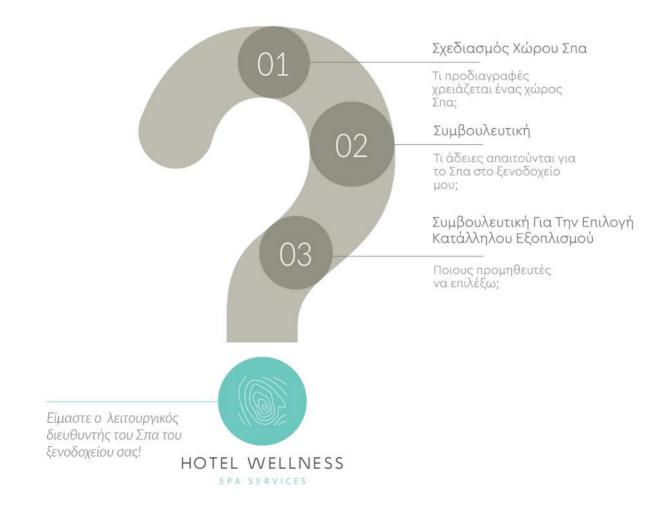
### Operation & Management



### Consulting



## Design



## Recruiting





# Spa Concepts

### How do you Feel?

- Best Premium Spa Experience / Hospitality Awards 2020
- 4 Moods: Energetic, Vacation, Joyful, Romantic
- Face & Body Treatments

#### Wellness & Holistic Health

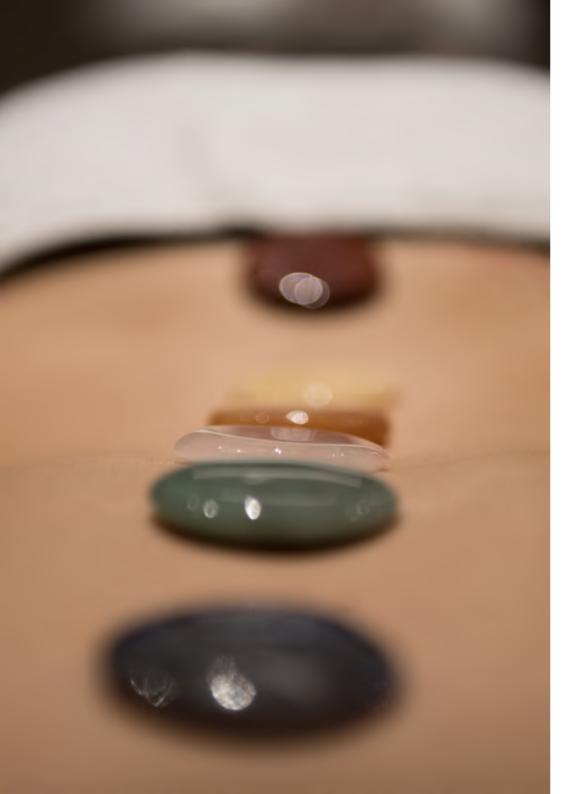
- Holistic Health
- Beauty
- Wellness Eating
- Mental Balance Activities



# Why Hotel Wellness?

- ✓ Because each space requires personalized, flexible and customizable solutions.
- ✓ Because our work is the best proof of the hotel's quality of services to its guests.
- ✓ Because attention to detail, consistency & business ethic are in our corporate DNA.
- ✓ Because of our team spirit and the excellent work environment that we provide.
- ✓ Because we improve ourselves and revaluate our services continuously.





# Skincare by

For our therapies we use advanced professional cosmetics that have worldwide presence and offer a personalized approach to skincare.



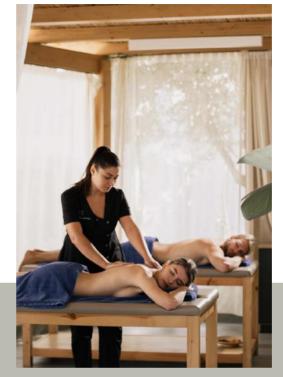




## **WELLNESS BOX**

Outdoor Wellness Experience







**All-in-one** SPA service package for **outdoors** and hotels.

Reception area and 1 or 2 massage rooms.

Made of **high** strength and **quality** materials.

Disassembled and stored after the end of the season.

## WELLNESS DELIVERED

#### wellness experience on demand

We deliver massage, beauty and wellness treatments at the convenience of your place!

#### How We Do It:

1.

Clients choose from our menu a treatment.

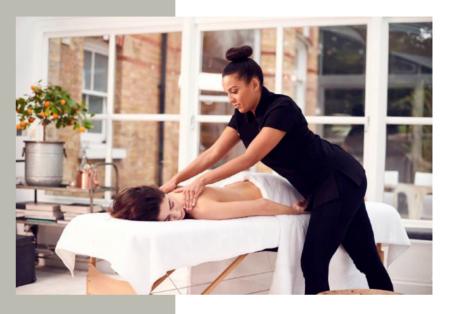
2.

They book their appointment.

3.

Our professional therapist is going to their place and the relaxation journey begins!









#### In Relation to the Hotel:

We are part of the hotel management in spite of our independent operation.

We operate professionally, speedily and flexibly, and always under the commands of the Hotel Manager.

We are not just an extra service, but a **substantial upgrade** of the overall services offered by the hotel.

#### In Relation to the Guest:

We place great emphasis on the excellent training, image and professional attitude of our staff.

It is important for us to repeat the purchase through substantive practices. These include the discreet information, the 10-minute free trial of each service, and the completion of a **medical questionnaire** prior to each visit.

We collect **feedback** from our guests, which we receive either through their comments or through the evaluation questionnaires they complete after each visit.



## Thank you



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